

# Quality

Policy Statement

## Quality Policy Statement

At Micronclean, our passion is to be the first to develop new technological solutions that change the shape of the markets we serve, creating quality and efficiency for our customers. Our relentless focus on quality and innovation has become Micronclean's purpose and we achieve this through the company's SKIES program. SKIES is embedded into the company culture with four principles: Stewardship, Knowledge, Innovation and Excellence.

**Our Quality Management System, BS EN ISO 9001:2015, will be achieved by everyone. We will:**

1. Promote a leadership-led approach to quality management systems to ensure everyone is supported and understands customer and regulatory requirements.
2. Maintain and integrate an effective quality management system for effective use of resources, building a highly skilled and motivated workforce, reducing our environmental impact using digital systems.
3. Partner closely with our customers to deliver high standard quality systems, goods and processes and drive continual improvement through audit, learning and collaboration.
4. Partner closely with our suppliers to drive quality improvement and ensure high quality goods and services are delivered through audit, learning and collaboration.
5. Ensure change is managed through central processes to allow for successful implementation.
6. Drive a learning culture by setting clear, concise, and achievable quality objectives to drive a culture where quality is everyone's responsibility.
7. Steer excellent governance and continuous improvement through our Quality Strategy Board and supporting Committees with oversight from the Directors and Senior Management Team.

Our policy statement outlines the commitment of our company to achieve our quality management systems.



Robert Parker  
Managing Director  
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